

TOTAL EYECARE- CHAPERONE POLICY

At Total Eyecare we are committed to providing a comfortable and safe environment. All our patients are entitled to have a chaperone present for any consultation. Please inform our reception staff when booking your appointment that you require a chaperone. This person can be a family member, a friend, or a member of our staff. If you do not inform us in advance of your requirement of a chaperone, we may have to re-book your appointment to allow arrangements to be made for a suitable chaperone to be present during your consultation.

We trust this policy meets to your total satisfaction. Should you have any concerns or queries, you may contact the practice on 01925 290757 or via e- mail at info@total-eyecare.co.uk